

SoilsFert Terms of Service

Effective Date: 22nd August 2025

Welcome to Solganic. By accessing or using our website, mobile application, WhatsApp chatbot, and related services (collectively, the "Platform"), you agree to comply with and be bound by these Terms of Service ("Terms"). Please read them carefully.

1. Acceptance of Terms

By using our Platform or purchasing our products, you acknowledge that you have read, understood, and agreed to these Terms. If you do not agree, please do not use our services.

2. Services Provided

Solganic provides:

- Organic fertilizers and soil health solutions
- A digital platform (SoilFert) for interpreting soil test results, compost analysis, and fertilizer recommendations
- Access to resources and training on sustainable farming

3. Eligibility

You must be at least 18 years old or have legal guardian consent to use our services.

4. User Responsibilities

You agree to:

- Provide accurate and truthful information
- Use the Platform for lawful agricultural and educational purposes only
- Not misuse, hack, or interfere with the operation of our services

5. Payments and Subscriptions

- Some services may require payment or a subscription
- All fees are displayed clearly before payment
- Subscriptions may renew automatically unless canceled

6. Intellectual Property

All content, logos, software, and materials provided by Solganic remain our intellectual property. Users may not reproduce, distribute, or modify any content without permission.

7. Data and Privacy

Your use of the Platform is also governed by our Privacy Policy, which explains how we collect and use your information.

8. Limitation of Liability

- Our fertilizer recommendations and digital outputs are for guidance only
- Farming outcomes may vary due to external factors (e.g., weather, pests, management practices)
- Solganic is not liable for direct or indirect losses resulting from use of our services

9. Termination

We reserve the right to suspend or terminate access to our services if you violate these Terms.

10. Changes to Terms

We may update these Terms from time to time. Updates will be posted on our website with a new effective date. Continued use of the Platform means acceptance of the changes.

11. Governing Law

These Terms shall be governed by the laws of **Zambia**, without regard to conflict of law principles.

12. Contact Us

For questions about these Terms, contact us via the contact details on our website or email us at solganicsoilsfert@gmail.com